



## Inclement Weather & Natural Disaster Policy

At **Kitty Kisses Concierge, LLC**, the safety and well-being of your pets, as well as that of our caregivers, is our highest priority. This Inclement Weather & Natural Disaster Policy outlines how we manage care during extreme weather events or emergencies, particularly those common to Florida such as hurricanes, tropical storms, flooding, and extreme heat.

### Client Authorization and Provider Responsibility

The Client authorizes **Kitty Kisses Concierge, LLC** to use its best judgment in making decisions regarding the care and safety of cats during periods of inclement weather or natural disasters. While every effort will be made to maintain scheduled services, **Kitty Kisses Concierge, LLC reserves the right to adjust, delay, or cancel visits** as necessary to protect the safety of the pets in our care and our service providers.

### Emergency Situations and Service Limitations

In the event of a declared state of emergency, severe storm, or other extreme weather conditions that present a danger to the health and safety of either the pet(s) or the agent of Kitty Kisses Concierge, LLC, the company **reserves the right to temporarily suspend or terminate the service contract** with notice.

If Kitty Kisses Concierge, LLC determines that it cannot safely reach the pet(s) in a timely manner, the company will **attempt to contact the Client and/or the Client's designated Emergency Contact** to arrange for alternate care.

### Alternate Care Authorization

In the event that neither the Client nor the Emergency Contact can be reached within **24 hours** of the emergency event, the Client grants **Kitty Kisses Concierge, LLC full authority to place the pet(s) in a licensed kenneling facility**, with all charges incurred to be the **sole responsibility of the Client**.

# KITTY KISSES CONCIERGE

(386) 317 – 1666

kittykissesconcierge.com



## Acknowledgment

By using our services, the Client acknowledges and agrees to the terms outlined in this policy and understands that Kitty Kisses Concierge, LLC will make every reasonable effort to provide safe and compassionate care to pets in our custody during extreme conditions, but cannot guarantee uninterrupted service in cases of severe weather or natural disaster.

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**Client Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_