



## Service Agreement & Contract

Client Name: \_\_\_\_\_

Pet(s) Name \_\_\_\_\_

Date of Agreement: \_\_\_\_\_

### 1. Services Provided

Services will be provided as scheduled and to the fullest capability of the assigned agent within the scope of their professional training.

### 2. Payment Terms

- All services must be **paid in full prior to service**.
- Payment secures the appointment time and confirms agreement to the terms herein.
- Services will not be performed without full prior payment unless otherwise arranged in writing.

### 3. Entry & Access to Client Property

- Client agrees to allow a representative of Kitty Kisses Concierge, LLC to enter their home to perform the agreed-upon services, if applicable.
- Access details and entry protocols will be discussed and confirmed directly with Kitty Kisses Concierge, LLC in advance of the appointment.
- Kitty Kisses Concierge, LLC will treat the Client's home and property with the utmost respect and care.

### 4. Service Limitations & Care Standards

- Services will be completed based on the agent's professional judgment and training.
- If any issues arise with the safety or well-being of the cat(s), Kitty Kisses Concierge, LLC may postpone or modify services at their discretion.

# KITTY KISSES CONCIERGE

(386) 317 – 1666

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- All information shared by the agent of Kitty Kisses Concierge, LLC regarding the cat's health, behavior, or safety is provided to the best of their knowledge and training but is **not a substitute for veterinary advice.**

## 5. Veterinary Collaboration

- Kitty Kisses Concierge, LLC may, with the Client's consent, collaborate with the cat's primary care veterinarian regarding health concerns, behavioral issues, or grooming limitations.
- Any referrals or recommendations made are done so in the cat's best interest.

## 6. Acknowledgment & Release

By signing this agreement, the Client:

- Authorizes Kitty Kisses Concierge, LLC to perform the requested services under the conditions outlined above.
- Understands that service outcomes may vary depending on the individual temperament and condition of their cat(s).
- Acknowledges that Kitty Kisses Concierge, LLC is not a veterinary provider and that any health-related recommendations are observational unless discussed in collaboration with a licensed veterinarian.
- Releases Kitty Kisses Concierge, LLC from liability for situations arising from undisclosed behavioral, health, or environmental risks.

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**Client Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Kitty Kisses Concierge, LLC Representative:**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_